ANALYSIS OF INSURERS' PERFORMANCE USING FRONTIER EFFICIENCY AND PRODUCTIVITY METHODS. CONTRIBUTIONS BY DAVID CUMMINS AND MARY WEISS

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ABSTRACT

This article provides an in-depth analysis of the great contributions by J. David Cummins and Mary A. Weiss to research on insurers' performance using frontier efficiency and productivity methods. It surveys 29 empirical papers and a book chapter that gives foundations and a guide in using methodology and defining outputs and inputs. They have used both econometric and non-parametric approaches to estimate frontiers in these analyses, the Data Envelopment Analysis (DEA) being the most frequently used method. In order to define outputs and inputs, they normally use a modified version of the value-added approach. The majority of their studies focus on the U.S, but they have also conducted analyses on other countries (Germany, Italy and Spain) as well as on inter-country samples (mainly European countries but also Islamic countries). I have grouped their empirical papers in this strand of literature into 11 different application areas, where the main analyzed issues and/or hypotheses tested as well as the principal findings have been discussed. Their contributions to this field have received great attention in literature to the point that the leading paper in almost all of these application areas is one conducted by Cummins and/or Weiss.

1. Introduction

The development of frontier methodologies for estimating efficiency and productivity as a type of benchmarking method is an important advancement in modern economics. The growth in frontier efficiency and productivity research has been explosive in the last four decades and these methodologies have become dominant for measuring the performance of firms and other types of decision-making units using accounting data. This growth has had important implications for insurance economics, since numerous studies require the comparison of insurance firms relative to other firms in the industry. J. David Cummins (henceforth Cummins) and Mary A. Weiss (henceforth Weiss) were pioneers in capturing the usefulness of these methodologies for the performance measurement in the insurance sector in such a way that this area is one of the most important of their research and they hold an undeniable leadership on it.

As stated in Cummins and Weiss (2000, 2013), Farrel (1957) developed the efficiency concepts building on the earlier work by Debreu (1951). These concepts represent a departure from the traditional micro-economic theory of the firm, which assumes that all firms minimize costs and maximize profits and that firms that do not succeed in achieving these objectives are not of interest because they will not survive. The modern frontier efficiency analysis builds a framework to analyze firms that do not succeed in optimization and, as a result, are not fully efficient (Farrell, 1957). This theoretical framework implies that efficiency is evaluated by comparing firms to 'best practice' efficient frontiers composed by the most efficient firms in the reference set. However, it was not until the late 70s that methodologies for estimating efficiency were developed. The most important methodological contributions were the development of the stochastic frontier analysis by Aigner et al. (1977), Battese and Corra (1977) and Meeusen and van den Broeck (1977) as well as the development of non-parametric mathematical programming frontiers by Charnes et al. (1978).

They are two main methodologies to estimate frontiers: (i) econometric approaches including the stochastic frontier analysis (SFA) (e.g. Greene, 2008). They generally make assumptions about the functional form of the technical, cost, revenue or profit function and error term distributions and estimate efficiency using econometric techniques; and (ii) non-parametric approaches, the most outstanding being the Data Envelopment Analysis (DEA), which do not make assumptions about functional forms. They estimate efficiency using linear programming and other non-parametric methods (see e.g. Cooper et al., 2011). Both methodologies (econometric and non-parametric) have relative merits. The main advantage of the parametric approach is that firms are allowed to deviate from the frontier due to random error as well as inefficiency, whereas the non-parametric approaches measure all departures

from the frontier as inefficiency. However, the parametric approach has the disadvantage that if wrong assumptions are made about the functional form and error term distributions, efficiency estimates can be confused by specification errors. Yet, despite the advantages and disadvantages of these two methodologies, parametric and non-parametric approaches generally produce consistent results as Cummins and Zi (1998) showed in their analysis of the U.S. life insurance industry.

Frontier efficiency methods can be used in a variety of ways (see Cummins and Weiss, 2013). One important use is texting economic hypotheses. A second important application is to provide a guidance to regulators and policymakers with regards to the appropriate response to problems and developments in an industry or the overall economy. A third application is to inform management about the effects of new strategies and technologies. The empirical contributions of Cummins and Weiss have covered all these main application areas. In addition, they have provided the foundations to insurance economists in order to adapt their research to incorporate the frontier efficiency approach. They have also provided guides in using methodology and defining inputs and outputs. Consequently, a paper on the contributions by Cummins and Weiss to the analysis of insurers' performance using frontier efficiency and productivity methods is important in a conference and a special issue in commemoration of their great contributions to research in risk management and insurance. Not only does this paper allow the recognition of Cummins and Weiss's advances in this area of research, but it will also be a guide for researchers who would like to start in this strand of insurance literature.

As stated above, they were pioneers in capturing the usefulness of frontier methodologies for the performance measurement in the insurance sector. Since then until this present day they have occupied a leadership position in this area of research as one could notice in the survey papers of this strand of literature. In extant literature, six papers have reviewed the studies on efficiency and productivity in the insurance industry using frontier efficiency methodologies: Berger and Humphrey, 1997; Cummins and Weiss, 2000; Eling and Lunhen, 2010; Cummins and Weiss, 2013; Kaffash and Marra, 2017; Kaffash et al., 2020. In all of them their leadership appears. For instance, the first review was carried out by Berger and Humphrey (1997). They surveyed eight papers on frontier efficiency in the insurance industry of which Cummins was the author of five and Weiss was the author of four. The last review was conducted by Kaffash et al. (2020) and included 132 DEA application studies in the insurance industry published from 1993 through July 2018. In this survey Kaffash et al. (2020) highlight that Cummins is the first author in terms of citations with 35.8% of them.

The rest of the paper is structured as follows: Section 2 shows a general discussion of

the issues related to frontier efficiency and productivity of financial institutions; Section 3 presents an overview of Cummins and Weiss's contributions to the analysis of insurers' performance using frontier efficiency and productivity methods; Section 4 discusses the analyzed issues/tested hypotheses as well as the most important findings from their empirical studies to 11 different application areas; Section 5 provides a summary and conclusions.

2. Evaluating performance of financial institutions using frontier efficiency and productivity analysis

The first job in evaluating the performance of financial institutions using frontier efficiency and productivity analysis is to separate those production units that perform well from those that perform poorly. This is done by applying parametric or non-parametric techniques to firms inside the financial industry or to branches inside a firm. Frontier analysis constitutes an advanced way to 'benchmark' the relative performance of production units. It allows electing 'best practice' firms inside the industry (or 'best practice' branches inside the firm), to give numerical efficiency values, to recognize areas of input overuse and/or output underproduction, and to connect these findings to questions of government policy or academic research (Berger and Humphrey, 1997). The information collected from using frontier analysis to evaluate the performance of financial institutions has been utilized in three main ways. One way has been to enhance managerial performance by recognizing 'best practices' and 'worst practices'. Examples of applications on financial institutions conducted in this area are Sherman and Gold (1985) or Herrera-Restrepo et al. (2016). A second way of using this information has been to inform government policy by evaluating the effects of deregulation (e.g. Humphrey and Pulley, 1997; Sturm and Willians, 2004, Cummins and Rubio-Misas, 2006), market structure (e.g. Berger, 1995; Choi and Weiss, 2005; González, 2009) or mergers (e.g. Peristiani, 1997; Cummins, Tennysson and Weiss, 1999; Corcorese and Ferry, 2020) on efficiency. A third way has been to deal with research issues by explaining the efficiency of an industry or ranking its firms. Examples of applications on financial institutions conducted in this area are Elyasiani and Mehdian (1992), Berger, Hassan and Zhou (2009) or Assaf et al. (2019).

Because engineering information on the technology of financial institutions is not available, studies on frontier efficiency depend on accounting measures of outputs, inputs, costs, revenues or profits to assign efficiency relative to the best practice inside the available sample (Berger and Humphrey, 1997). Three are the main methods of choosing the outputs that financial institutions produce: financial intermediation, user cost, and value-added approaches (Berger and Humphrey, 1992). Under the financial intermediation approach, financial

institutions are treated only as financial intermediaries between liability holders and those who receive funds from financial institutions (see Sealey and Linley, 1977). The user cost method decides whether a financial product is an input or output by its net contribution to the revenues of financial institutions. If a financial product yields a return that exceeds the opportunity cost of funds or if the financial cost of a liability is less than the opportunity cost, then the product is considered to be a financial output. Otherwise, it is considered a financial input (Hancock, 1985). The value-added approach describes output as those activities that have significant value added as judged using operating cost allocations (see e.g. Berger et al., 1987). Berger and Humphrey (1992) argue that the value-added approach is the best method for banks to evaluate performance using frontier efficiency and productivity analysis and the most used to measuring outputs in the banking industry.

Concerning these approaches to the insurance industry, the intermediation approach views insurers as pure financial intermediaries that borrow funds from policyholders, invest them on capital markets and pay out claims, taxes and costs. As Cummins and Weiss (2013) claim, this approach is not likely to be suitable for either non-life and life insurers because it could ignore other services (e.g. insurance services) apart from intermediation services. Regarding the user cost approach, Cummins and Weiss (2013) discuss that this method is theoretically sound but it is difficult to use in practice since insurance policies bundle many services that are priced implicitly together. They considered that a modified version of the value-added approach is the most suitable method for studying insurance efficiency, also being the most utilized one.¹

There is not consensus on the favorite method for deciding the best-practice frontier against which relative efficiencies of financial institutions are calculated. As stated above, there are two main approaches in the efficient frontier analysis: the econometric approach and the mathematical programming approach. The econometric approaches specify a production, cost, revenue or profit function with a specific shape and usually make assumptions about the distributions of the inefficiency and error terms. There are three principal types of econometric frontier approaches: the stochastic frontier approach (SFA), the distribution free approach (DFA) and the thick frontier approach (TFA). The SFA assumes a composed error model where inefficiencies follow an asymmetric distribution (e.g., half-normal, exponential, or gamma) and the random error term follows a symmetric distribution, usually normal. The DFA makes fewer specific assumptions, but requires several years of data. Efficiency of each company is assumed

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¹Leverty and Grace (2010) show that the value-added approach is closely related to traditional measures of insurer performance and that efficient value-added approach firms are less likely to go insolvent.

to be stable over time and the random noise averages out to zero. The TFA does not make any distributional assumptions for the random error and inefficiency terms, but assumes that inefficiencies differ between the highest and lowest quartile firms (see e.g., Kumbhakar and Lovell, 2000). The mathematical programming approaches put significantly less structure on the specification of the efficient frontier and do not decompose the efficiency and error terms. The data envelopment analysis (DEA) is the most used mathematical programming approach, which employs linear programming to measure the relationship of produced outputs to assigned inputs and determines the efficiency score as an optimization result. DEA models for estimating technical efficiency can be specified under the assumption of constant returns to scale (CRS), variable returns to scale (VRS) and non-decreasing returns to scale (NDRS). These models can be used to decompose technical efficiency into pure technical efficiency and scale efficiency as well as to estimate if the firm operates with constant, increasing or decreasing returns to scale.

3. Overview of the research on frontier efficiency and productivity in the insurance industry conducted by Cummins and Weiss

This section provides a comprehensive survey of the research on efficiency and productivity in the insurance industry using frontier methodologies that has been carried out by Cummins and Weiss. I have identified 29 empirical papers on insurance efficiency and productivity studies that have been conducted by them from 1990 to 2022. Table 1 provides information for each one of these papers on: (1) estimation methodology; (2) country or countries analyzed; (3) type of frontier estimated; (4) type of institution evaluated; (5) time-period covered by the sample; and (6) number of units per year analyzed. Appendix 1 Table A1 shows the outputs, output prices, inputs and input prices used in the surveyed studies. Table 2 summarizes these empirical studies in terms of the used methodology; journal where they were published; output utilized; coauthors; country or countries analyzed; year of publication. In addition to these 29 empirical papers, Cummins and Weiss have published a book chapter (the first edition in 2000 (Cummins and Weiss, 2000) and the second edition in 2013 (Cummins and Weiss, 2013)) that involves a great contribution to this area of research. This book chapter is a basic reference for researchers on insurance efficiency and productivity applying frontier methodologies since it provides: (i) the foundations in order to incorporate the frontier efficiency approach in insurance economic research; (ii) a guide in using methodology and defining outputs and inputs; and (iii) a review of the empirical literature on efficiency and productivity measurement in insurance.

² Cummins and Weiss (2013) provide an extensive discussion on the main frontier methodologies that have been developed to measure efficiency and productivity change over time.

An important step to applying frontier methodologies to estimate insurer efficiency and productivity is the definition of outputs, inputs and their prices. Cummins and Weiss (2000; 2013) have contributed to this key step significantly by providing the concept of insurance output from a theoretical perspective, defining insurance outputs and output prices in practice as well as inputs and input prices. As stated above, three are the main approaches to measure outputs and inputs in financial services—the intermediation approach, the user cost approach and the value-added approach (Berger and Humphrey, 1992). Cummins and Weiss (2013) considered that a modified version of the value-added approach is the most suitable method for studying insurance efficiency, also being the most utilized one. The three main services in creating value for insurers under this approach are risk-pooling and risk-bearing services, real financial services related to insured losses and intermediation services (Cummins and Weiss, 2013).

Cummins and Weiss (2013) claim that a satisfactory proxy for the amount of risk pooling/ bearing and real insurance services is the value of real losses incurred for the non-life insurance segment and real incurred benefits plus addition to reserves for the life insurance segment. They recommend using several output variables for the major lines of business offered by insurers in both cases (life segment and non-life segment). They discuss that the most suitable output variable to proxy for the intermediation function is the real value of invested assets. In line with the unit price of insurance, they define the prices of the insurance output variables as premiums minus output divided by output, while the price for the intermediation output is defined by a measure of the expected rate of return on the insurer's assets. As stated before, Appendix 1 Table 1 shows the outputs, output prices, inputs and input prices that Cummins and Weiss have used in their empirical studies. A summary of the outputs is also presented in Table 2. As expected, Cummins and Weiss have used the definition of outputs and output prices discussed in Cummins and Weiss (2013) when information was available. In fact we notice that most (27) of their empirical papers used real incurred losses and/or real incurred benefits as the insurance output measure as well as real invested assets (17 studies) as the intermediation output measure.

Within the context of the value-added approach, Cummins and Weiss stated that insurers use three primary inputs: labor, material and business services, and capital. We notice that in the surveyed studies labor and equity capital are the two most frequently utilized inputs since they are quantitatively quite important for insurers. However, sometimes two types of capital are considered: equity capital and debt capital (e.g. Berger, Cummins, Weiss and Zi, 2000; Cummins and Rubio-Misas, 2006). We also observe that, due to data unavailability, sometimes

the labor input and the material and business services input are combined (e.g. Cummins and Rubio-Misas, 2021). Several indices are used as input prices: for instance wage rate for labor, business services deflator for material and business services, the expected market return on equity capital for equity capital or a Treasury bill rate for debt capital. As physical measures of input quantities are usually not publicly available, the way to approach quantity of physical inputs is usually by dividing the expense item by a corresponding price index (Cummins and Weiss, 2013).

Table 2 also provides summary information of the type of frontier estimated in the surveyed papers. The frontier is formed by the most efficient units of the reference set. Most papers have estimated more than one type of frontier, the cost frontier (with 27 studies) being the most estimated, followed by the revenue frontier (with 19 studies), the production frontier (with 14 studies), and the profit frontier (with 6 studies). The production frontier is the most basic efficient frontier. For its estimation, only output and input quantities are needed. However, if data on input (output) prices are available, one may estimate the cost (revenue and profit) frontier. While in estimating production and cost frontier, an input orientation is usually adopted, in estimating revenue and profit frontiers, an output orientation is normally followed. For instance, the production frontier is generally estimated based on the assumption that the firm is minimizing the input use, conditional on output levels. The cost frontier is normally estimated based on the assumption of cost minimization and involves choosing the optimal quantities of inputs to produce a given output vector. However, the revenue frontier is usually determined based on the assumption that the firm is maximizing revenues, conditional on inputs, and involves choosing the optimal quantities of outputs, conditional on the input vector. The profit frontier is also usually determined based on the assumption that the firm is maximizing profits and involves the optimal choice of inputs and outputs, conditional on output and input prices. The choice of input versus output orientation is based on the microeconomic theory establishing the firm's objective in maximizing profits by minimizing costs and maximizing revenues (Cummins and Weiss, 2013).

Efficiency is measured relative to the estimated *best practice frontiers*. It generally refers to the success of the firm in minimizing costs, maximizing revenues or maximizing profits. The efficiency score is usually standardized between zero and one, with an efficiency score of one indicating fully efficient firm. However, profit efficiency is usually not constrained between zero and one. There are several concepts of efficiency. Technical efficiency is defined as the ratio of the input usage of a fully efficient firm producing the same output vector to the input usage by the analyzed firm. Cost efficiency for a specific firm is calculated as the ratio of

costs of a fully efficient firm with the same output quantities and input prices to the specific firm's actual costs. Cost efficiency is the product of technical and input allocative efficiency. Thus, input allocative efficiency is the ratio of cost efficiency to technical efficiency and gives information on whether the firm uses the optimal mix of inputs. Revenue efficiency is defined as the ratio of the revenues of a specific firm to the revenues of a fully efficient firm with the same input vector and the same output prices. Revenue efficiency is the product of the output technical efficiency to the output allocative efficiency. Therefore, the output allocative efficiency can be calculated by the ratio revenue efficiency to output technical efficiency and gives information on whether the firm uses the optimal combination of outputs. Profit efficiency measures how close a firm gets to generating the maximum possible profits, given the input prices and output prices and their comparison with the best practice frontier (Cummins and Weiss, 2013).

Table 2 summarizes the methodology used to measure efficiency and productivity change. We observe that the DEA approach has been the most frequently used methodology. Out of the 29 surveyed studies, 20 used DEA, 6 SFA, 2 DFA and 1 considered multiple approaches from both the econometric and the mathematical programming sides. Nevertheless, we observe differences in terms of the methodology used between the research conducted by Cummins and Weiss. While the DEA approach has been the most frequently used methodology in Cummins's research (with 19 out of 24 studies), Weiss has used the mathematical and econometric approaches in the same proportion (50% of her studies used DEA and the other 50% used econometric approaches, mainly SFA).

Table 2 provides additional information. We observed that most surveyed papers focused on the non-life segment. In fact, out of 29 reviewed studies, 16 focused on the non-life segment, 6 on the life segment, 6 analyzed both segments and 1 focused on Takaful (Islamic) insurers. In terms of the analyzed country, the majority of their studies focused on the U.S., but Cummins and/or Weiss have/has also conducted analyses for Spain (3), Italy (1) and Germany (1). They have also carried out intercountry studies (3 on European countries and 1 on Islamic countries). The 29 surveyed empirical papers consist of 22 published articles, 3 book chapters and 4 working papers. The *Journal of Banking and Finance* is the outlet where many of the reviewed empirical articles have been published. Out of 22, 6 were published in the *Journal of Banking and Finance*, 4 in the *Journal of Productivity Analysis*, 2 in the *Journal of Risk and Insurance* and 2 in the *Annals of Operations Research*. We also observe that Cummins and Weiss have been publishing regularly since 1990 to the present. Regarding coauthorship, out of the 29 reviewed empirical studies, Cummins is the author of 24 and Weiss of 14 and they coauthored

9 papers. They have also conducted their analyses with other researchers, Maria Rubio-Misas, Hongming Zi and Xiaoying Xie being their main coauthors (in terms of the number of empirical papers) in their research on this strand of literature.

4. Main analyzed topics, hypotheses and findings.

This section discusses the main analyzed topics, hypotheses tested and principal findings of the empirical research conducted by Cummins and Weiss on insurers' performance using frontier efficiency and productivity methods. I have distinguished 11 different application areas. Some of them have been selected following the Berger and Humphrey (1997) overview as well as the surveys conducted by Cummins and Weiss (2000, 2013) and by Eling and Lunhen (2010). Although many studies make contributions to more than one topic, I tried to focus on the main fields of application. Table 3 provides information on the articles that conform the different topics by specifying the main issue analyzed and/or hypotheses tested as well as the principal findings.

4.1. General level of efficiency

A first application of efficiency frontier methods was to evaluate the general level of efficiency in the insurance industry. I include two papers in this category. Weiss (1991) studied the cost impact resulting from U.S. P-L insurer inefficiency. She estimated a generalized Leontief profit function for 100 of the largest U.S. P-L insurers over the period 1980-1984 using SFA. She found that estimated inefficiency costs were 12 to 33 percent of premiums. Cummins and Weiss (1993) estimated stochastic cost frontiers for three size-stratified samples of U.S. property-liability insurers over the period 1980-1988. They showed that large insurers operated in a narrow range around an average efficiency level of about 90 percent relative to their cost frontier. However, efficiency levels for medium and small insurers were about 80 percent and 88 percent in relation to their respective frontier. They also found that wider variations in efficiency were present for these two groups in comparison with large insurers.

4.2. *Organizational form*

The effect of organizational form on performance is a well-developed field of research within the frontier efficiency analysis in the insurance industry, since two types of organizational forms coexist in a large number of countries: stocks that are owned by stockholders and employ standard corporate forms, and mutuals that are owned by customers, the policyholders. Two most prominent hypotheses have been developed in this area: the *efficient structure hypothesis* and the *expense preference hypothesis*. The *efficient structure hypothesis* claims the two organizational forms are sorted into market segments where they have comparative advantages

in minimizing costs and maximizing revenues due to differences in managerial discretion, maturity and access to capital (see Mayers and Smith, 1988). This argument predicts that stocks will be more successful in lines that require more managerial discretion (such as complex lines), while mutuals are expected to be more successful in lines that require less managerial discretion (such as standardized lines). However, the *expense preference hypothesis* states that mutuals will be less successful than stocks in minimizing costs and maximizing revenues due to unresolved agency conflicts, since the available mechanisms for controlling owner-manager conflicts are relatively weak in mutuals (see Mester, 1989). These hypotheses are not mutually exclusive and mutuals could be more successful in low managerial discretion lines even though mutual managers exhibit expense preference behavior (Cummins et al., 1999).

We select papers where organizational form is a main issue in this section. Nevertheless, this firm characteristic has been taken into account in most frontier efficiency analyses conducted by Cummins and/or Weiss. The above mentioned hypotheses were first tested by simply including a dummy variable to distinguish between stocks and mutuals. This was the case of the papers by Cummins, Turchetti and Weiss (1997) and Cummins and Zi (1998) in their analyses of the Italian and the U.S. life insurance industry, respectively, where they found mixed results. While Cummins, Turchetti and Weiss (1997) showed that mutuals had higher technical efficiency than stocks, Cummins and Zi (1998) found that the efficiency of stocks was not greater than that of mutuals.

There is a leading study by Cummins, Weiss and Zi (1999) on the organizational form topic, where stocks and mutuals of the property-liability U.S. insurance industry were evaluated. This paper was the first in using the DEA cross-frontier analysis to test the *efficient structure hypothesis* and the *expense preference hypothesis*.³ The analysis involves estimating the efficiency of the firms in each group not only with respect to a reference frontier consisting only of firms from its own group but also with respect to the other group's frontier. This allows calculating cross-to-own efficiency ratios, which measure the distance between the stock and mutual frontiers. They found that stocks and mutuals have different technologies, supporting the *managerial discretion hypothesis*. However, they also found that mutuals were less successful in minimizing costs than stocks in support of the *expense preference hypothesis*. Posteriorly, Cummins, Rubio-Misas and Zi (2004) also applied the DEA cross-frontier methodology in testing these two hypotheses on the Spanish stock and mutual insurers. They

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³ From then to now, several papers have used the DEA cross-frontier methodology to test economic hypotheses that address the coexistence of stock and mutual insurers (for a comprehensive analysis of the cross-frontier analysis, including a survey of the insurance literature on organizational form using frontier efficiency analysis, see Rubio-Misas and Gomez (2015)).

found that stocks and mutuals operate on separate cost and revenue frontiers. However, their overall results were consistent with the *efficient structure hypothesis*.

Recently, Al-Amri, Cummins and Weiss (2021) have tested the differences in performance between the two major takaful organizational forms –the *mudharaba* (profitsharing) and the *wakala* (fee-based) models for compensating managers in a sample of takaful (Islamic insurance) firms belonging to 19 different countries. The profit-sharing model is hypothesized to be more effective in aligning the incentives of managers and policyholders. The results show that profit-sharing takaful firms are significantly more (cost, technical, scale) efficient than fee-based takaful firms.

4.3. *Mergers and acquisitions*

Another application of frontier efficiency analysis in insurance is to investigate the efficiency effects of mergers and acquisitions (M&As) as well as the influence of efficiency in the insurer's chance to be involved in M&As. The Cummins, Tennyson and Weiss (1997) paper is probably the leading contribution in this strand of literature, in view of the number of citations. They analyze the efficiency effects of M&As in the U.S. life insurance industry over the period 1988-1995 by estimating cost and revenue efficiency using DEA as well as total factor productivity (TFP) using the Malmquist analysis. They found that acquiring firms achieve greater efficiency gains than a control group of insurers not involved in M&As. They further found that acquirers tend to acquire firms operating with non-decreasing returns to scale. Later, Cummins and Rubio-Misas (2006) evaluated the causes and effects of consolidation in the Spanish insurance industry over the period 1989-1998 using the modern frontier efficiency analysis. They estimated cost, technical, scale and allocative efficiency using DEA as well as TFP using the Malmquist analysis. They found that consolidation improved scale efficiency. Cummins and Xie (2008) analyzed the productivity and efficiency effects of M&As in the U.S. property-liability insurance industry during the period 1994-2003 using DEA and Malmquist productivity indices. They also examined the firm characteristics associated with becoming an acquirer or target. The results supported that M&As were value-enhancing. Target firms experienced greater cost and allocative efficiency growth than non-targets and acquiring firms achieved more revenue efficiency gains than non-acquiring firms. Furthermore, consistent with the corporate control theory, financially vulnerable insurers were significantly more likely to become acquisition targets.

Cummins and Xie (2009) evaluated the market value relevance of efficiency scores, being one of the few papers in literature that relates insurer efficiency to market values. In doing so, they first estimated efficiency for the U.S. P-L insurance industry over the period 1995-

2003. Then, they evaluated the market response to P-L insurer acquisitions and divestures (A&Ds). They found that acquirers, targets and divesting firms had significant abnormal returns around announcements dates. They also found that efficient acquirers and targets had higher cumulative abnormal returns (CAR) and inefficient divesting firms had higher CARs, suggesting that A&Ds were driven primarily by value-maximizing motivations. Recently, Cummins and Rubio-Misas (2019) have evaluated the role of insurer efficiency to be involved in M&As (either as target or acquirer) and if this role differs by ownership type in the Spanish insurance industry over the period 2000-2012. They estimated cost efficiency, revenue efficiency and their components using DEA. They found that revenue efficiency positively influenced parents of Spanish insurance groups and subsidiaries of insurance groups to become acquirers and targets, respectively, suggesting that a competitive advantage in generating revenue is key to be involved in M&As.

4.4. Distribution systems

The effect of distribution systems on efficiency have been analyzed in several studies conducted by Cummins and/or Weiss, the most representative being the Berger, Cummins and Weiss (1997) paper. In this study, they tested the *product-quality* hypothesis vs. the *market-imperfection* hypothesis to explain the coexistence of independent-agency insurers and direct-writing insurers in the U.S. property-liability insurance market, since independent-agency insurers are known to have higher costs. While the *product-quality* hypothesis maintains that the higher costs of independent-agency insurers are due to providing higher product quality or greater service intensity, which is compensated by higher revenues, the *market-imperfection* hypothesis states that these two types of insurers coexist due to market imperfections (impediments to competition). They measured cost efficiency and profit efficiency using the distribution free approach introduced by Schmidt and Sickles (1984) and modified by Berger (1993). They found strong support to the *product quality* hypothesis, implying that independent-agency insurers produced higher quality outputs and were compensated by higher revenues.

Nevertheless, the empirical evidence on this issue provided in other studies conducted by Cummins are mixed. Cummins (1999) and Carr, Cummins and Regan (1999) used DEA to estimate efficiency in the U.S. life insurance industry and evaluated the effect of the utilized distribution system on insurer efficiency. The results by Cummins (1999) show that the brokerage system is most (technical, cost, revenue) efficient on the average. Carr, Cummins and Regan (1999) found that direct writers have a revenue efficiency advantage over insurers using agents and have a cost efficiency advantage over firms using exclusive agents. Later,

Cummins and Xie (2016) analyzed the U.S. property-liability insurance industry over the period 1993-2011, comparing the effect of the different distribution systems on efficiency. In doing so, they estimated technical, pure technical, scale, cost, revenue and profit efficiency using DEA and TFP, using the Malmquist analysis. Their results showed that firms using direct writing distribution systems appeared to be more efficient than those using agents and other distribution channels.

4.5. Market Structure

Four studies out of 29 surveyed papers investigated various aspects of market structure. Given the dramatic increase in the capitalization levels of the U.S property-liability insurance industry during the 1990s, Cummins and Nini (2002) investigated the use of capital by U.S. property-liability insurers over the period 1993-1998. They aimed to provide evidence on whether the capital increase represented a response to change in market conditions or a true inefficiency that led to performance penalties for insurers. They estimated technical, cost and revenue efficiency using DEA. Their results showed that most insurers over-utilized equity capital during the sample period and that capital over-utilization primarily represented an inefficiency for which insurers incurred in revenue penalties.

Choi and Weiss (2005) analyzed the relationships between market structure and performance in the U.S. property-liability insurance industry over the period 1992-1998. They estimated cost efficiency and revenue efficiency using the Stochastic Frontier Approach and tested three hypotheses derived from industrial organization literature: (i) the traditional structure-conduct-performance (SCP) hypothesis, which maintains that increased market concentration leads to higher prices and profits through increased possibilities for collusion among firms, because concentration lowers the cost of collusion; the relative market power hypothesis, which establishes that if consumers rely on a firm's position in the market as an indicator of quality, large firms may exercise market power due to their position in the market, allowing them to earn rents. Consequently, these two hypotheses provide arguments for antitrust regulation; and (iii) the efficient structure (ES) hypothesis, which maintains that the structure of the market in which a firm operates is also determined by efficiency. It claims that more efficient firms charge lower prices than their competitors and still earn economic rents allowing them to capture large market shares, leading to increased market concentration. Therefore, according to the ES hypothesis, higher market concentration may benefit both firms and consumers. Their results supported the ES hypothesis and suggested that regulators should be more concerned about efficiency (both cost and revenue) rather than the market power that arises from consolidation activity.

Weiss and Choi (2008) investigated the impact of regulation on state automobile U.S. insurance markets over the period 1992-1998 and analyzed the above mentioned three hypotheses from industrial organization literature using SFA. None of these hypotheses were supported in stringently regulated states. However, they found that the RMP hypothesis was supported in competitive and non-stringently regulated states because they found a positive relationship between market share and price in these states. Nevertheless, firms in those states were, on average, more cost efficient and cost efficient insurers charged lower prices and earned smaller profits. A further contribution to the topic of market structure with a focus on the EU has been made by Berry-Stölzle, Weiss and Wende (2011). They tested the SCP, RMP and ES hypotheses and analyzed non-life insurers in 12 European countries over the period 2003-2007 by estimating efficiency using DEA. Their results strongly support the *efficient structure* hypothesis but provide little or no support for SCP and RMP hypotheses.

4.6. Scale and scope economies

Scale economies are a main analyzed topic in the context of frontier efficiency analysis, particularly in the justification of mergers. Economies of scale exist if the average cost per unit of output declines as the volume of output increases. We focus on the papers conducted by Cummins and/or Weiss that have estimated scale economies as a primary objective of the paper in this study. Cummins and Zi (1998) analyzed scale economies using the DEA approach in the U.S. life insurance industry over the period 1988-1992. They found that most of the insurers in the sample displayed either increasing or decreasing returns to scale and only about 6% of the firms were attaining constant returns to scale (CRS). Cummins (1999) evaluated scale economies in the U.S. life insurance industry over the period 1988-1995 using DEA. Results showed that most relatively small insurers were operating with increasing returns to scale (IRS) and that most relatively large insurers were operating with decreasing returns to scale (DRS). Cummins, Tennyson and Weiss (1999), in their analysis of the U.S. life insurance industry, found that firms operating with non-decreasing returns to scale (NDRS) were more likely to be acquisition targets. Cummins and Rubio-Misas (2006) analyzed scale economies in the Spanish insurance industry over the period 1989-1998 using DEA. They found that insurance operations for Spanish firms were subject to ranges of production characterized by IRS, permitting some insurers to reduce unit cost by increasing production. Cummins and Xie (2013) provided an extensive analysis of scale economies by analyzing the U.S. property-liability insurance industry over the period 1993-2009 utilizing DEA. They found that the majority of insurers in the six smallest size deciles operated with IRS while the majority of insurers in the four largest deciles operated with DRS. The results also show that in every size decile at least 6% of insurers operated with CRS, indicating that it is possible to realize CRS even for large insurers.

Economies of scope are another essential aspect in industrial organizations. ⁴ The two principal hypotheses regarding scope economies are the *conglomeration* hypothesis and the *strategic focus* hypothesis. The *conglomeration* hypothesis maintains that operating a diversity of business can add value by exploiting cost and revenue scope economies. The *strategic focus* hypothesis holds that firms can best add value by focusing on core business. Berger, Cummins, Weiss and Zi (2000) studied scope economies across the life and P-L segments of the U.S insurance industry over the period 1988-1992. They estimated cost, revenue and profit functions using DFA to estimate efficiency and the concept of *profit scope economies* that measures the relative efficiency of joint versus specialized productions, taking both costs and revenues into account. The results showed that the conglomeration hypothesis dominated for some types of firms (large, emphasized personal lines of business, use of vertical integration systems) while the strategic focus hypothesis dominated for other types (small, emphasized commercial lines, use of non-integrated distribution systems). This fact may explain why both joint producers and specialists appeared to be competitively viable in the long run.

Cummins, Weiss, Xie and Zi (2010) tested the *conglomeration* and the *strategic focus* hypotheses in the U.S. insurance industry over the period 1993-2006. They estimated technical, cost, revenue and profit efficiency using DEA. The results showed that P-L insurers realized cost scope economies, but they were more than offset by revenue scope diseconomies. Lifehealth insurers realized both cost and revenue scope economies. Therefore, they concluded that strategic focus was superior to conglomeration in the U.S. insurance industry. Al-Amri, Cummins and Weiss (2021) analyzed takaful firms in 19 countries and tested the two main hypotheses regarding scope economies. They estimated efficiency using DEA and found that the *strategic focus* was superior to *conglomeration* for takaful in terms of efficiency.

4.7. Regulatory change

The effects of regulatory changes on efficiency have particularly been analyzed in two articles: Cummins and Rubio-Misas (2006) and Cummins and Rubio-Misas (2022). Cummins and Rubio-Misas (2006) analyzed deregulation, consolidation and efficiency in the Spanish insurance industry over the period 1989-1998, spanning the introduction of the EU Third Generation Directives, which deregulated the EU insurance market. They estimated efficiency

⁴ A detailed definition of scope economies is discussed in Cummins and Weiss (2000, 2013).

(technical, cost, allocative, scale, pure technical) and economies of scale using DEA as well as TFP and their components, using the Malmquist analysis. They found that deregulation had a dramatic impact on the Spanish insurance market. The number of firms declined by 35%, the average firm size increased by 275% and the unit prices declined significantly in both life and non-life insurance. Many small, inefficient, and financially underperforming firms were eliminated from the market due to insolvency or liquidation. As a result, the market experienced significant growth in TFP over the sample period.

Cummins and Rubio-Misas (2022) analyzed integration and convergence in efficiency and technology gap of 10 EU life insurance markets over the period 1998-2014. They evaluated whether the regulatory steps taken to promote integration among EU insurance markets led to a convergence in efficiency and technology gaps in those markets. They applied the meta-frontier DEA approach to estimate both efficiency and technology gap and the main concepts of convergence from economic growth literature, β-convergence and σ-convergence in the analysis. The results showed convergence in cost/ revenue efficiency among major EU life insurance markets during the sample period. They also found convergence in cost/revenue technology gap among these markets, indicating that they became more technologically homogeneous during the sample period. However, the results indicated that the global financial crisis led to a slowdown in the progress of integration and convergence in efficiency and technology gap of EU life insurance markets in terms of cost efficiency but not in terms of revenue efficiency.

4.8. Risk management

Frontier efficiency analysis has also been applied to gauge the effects of firm risk management strategies. Cummins, Dionne, Gagne and Nouira (2009) were the first to investigate the relationship between risk management, financial intermediation, and economic efficiency. They analyzed the U.S. property-liability insurance industry over the period 1995-2003 and estimated efficiency using SFA. They considered risk management and financial intermediation activities as intermediate outputs and estimated their shadow prices. The econometric results showed that both activities significantly increased the efficiency of the property-liability insurance industry. Cummins, Feng and Weiss (2012) studied the U.S. property-liability insurance industry over the period 1993-2009 and analyzed the relationship between performance and reinsurance utilization. They estimated efficiency (cost, revenue and profit) using DEA. The results showed that reinsurance utilization was positively related to efficiency (especially with foreign reinsurers), indicating that reinsurance was an efficiency risk

management device for P-L insurers. However, results showed that efficiency was adversely related to concentration in reinsurance counterparties.

Recently, Altuntas, Berry-Stölzle and Cummins (2021) have analyzed whether the use of the enterprise risk management (ERM) approach helps firms achieve economies of scale and scope in the P –L Germany insurance industry over the period 1999-2009. They estimated scale and scope economies using DEA and used detailed survey data of German property-liability insurers to construct continuous measures of ERM quality. They found that ERM quality moderated both the size-scale efficiency relationship and the diversification-revenue scope efficiency relationship, positively. These findings indicate that ERM facilitates economies of scale and economies of scope with respect to cost complementarities, suggesting that ERM creates value through its impact on economies of scale and scope.

4.9. Inter-country studies

Cummins and/or Weiss conducted four inter-country studies where frontier efficiency methods were used: Berry-Stölzle, Weiss and Wende (2011); Cummins and Rubio-Misas (2021); Al-Amri, Cummins and Weiss (2021); and Cummins and Rubio-Misas (2022). Three out of four papers were included in other categories since they involved another main issue in addition to the inter-country comparison. However, the Cummins and Rubio-Misas (2021) paper was not included in any other categories because the main analysis focused on the extant differences among the analyzed countries with respect to some factors. More precisely, Cummins and Rubio-Misas (2021) evaluated the role that national financial market development and institutional quality played in the integration of EU life insurance markets. They analyzed 10 EU life insurance markets over a 17-year sample period and used the meta-technology cost/revenue efficiency ratios, estimated under the meta-frontier DEA framework as a measure of integration. The results showed that national stock market development and institutional quality enhanced cost performance and integration of EU life insurance markets. They also found that in countries where bancassurance was the main life insurance distribution channel, banking sector development contributed to integration in terms of revenue efficiency. However, results also showed that better outcomes in national institutional quality decreased the metatechnology revenue efficiency ratio, suggesting that life insurance prices were lower in countries with better institutions.

4.10. Total factor productivity

Total factor productivity (TFP) is often analyzed in frontier efficiency studies to provide a dynamic analysis of performance. TFP is defined as an index of total quantity of output produced divided by an index of total inputs used (Färe et al., 2008). As stated in Cummins and Weiss (2013) the concept of TFP and efficiency are related. TFP is determined by the optimal production technology available to be employed in producing outputs as well as the efficiency with which firms use the technology. Consequently, TFP change has two major components: technical change and efficiency change. While technical change is given by a shift in the production frontier, efficiency change is given by an index of a firm's efficiency relative to the present and past frontiers. In general, TFP change can be estimated using both econometric approaches and mathematical programing approaches, the most frequent being the Malmquist index approach estimated using DEA.⁵ Cummins and/or Weiss have estimated TFP change in seven papers. Six out of them have used the DEA Malmquist approach and one the SFA approach. Most of them have focused on the U.S. insurance industry (5), but there is also a paper on the Italian insurance industry and another one on the Spanish insurance industry. Most studies have focused on estimating the evolution of TFP change and its components over the period analyzed.

4.11. Methodological issues

Several papers made a methodological contribution in addition to contributing to other empirical areas. This was the case of the Cummins and Zi (1998) paper that compared a wide range of econometric and mathematical programing techniques (DEA, DFA, FDH, SFA) for a sample of U.S. life insurers. They found that average efficiencies differed significantly across methods. The efficiency rankings were well preserved among the econometric methods but less well preserved between the econometric and mathematical programming methods and likewise between the DEA and FDH methods. Both the econometric and mathematical programming efficiency scores were significantly correlated with conventional performance measures, but the correlation tended to be higher for the mathematical programing methods.

Cummins, Weiss and Zi (1999) introduced the DEA cross-frontier analysis to estimate the relative efficiency of alternative organizational forms in an industry. They first provided evidence that stocks and mutuals were operating on separate production and cost frontiers, indicating that they represented distinct technologies. Following this, they applied the DEA

⁵ Cummins and Weiss (2013) provide an ample discussion of the Malmquist index approach to analyze the TFP change of firms and its components over time.

⁶ The free disposal hull (FDH) approach is a special configuration of DEA where the convexity assumption on the efficient frontier is relaxed.

cross-frontier analysis that involved measuring the relative efficiency of each organizational form by computing the efficiency of each stock (mutual) firm relative to a reference set consisting of all mutual (stock) firms. Berger, Cummins, Weiss and Zi (2000) introduced a new method to estimate scope economies that differed from the traditional approach to estimating them. The traditional approach involves using a single continuous cost, revenue, or profit function that is estimated only for joint producers, but it is assumed to apply to specialists as well. However, this method involves estimating separate functions, using only data from specialists to evaluate the performance of specialists and similarly use only data on joint producers to evaluate the performance of joint producers. This allows for the possibility that joint producers and specialists use different technologies. In addition, they estimated separate cost, revenue, and profit functions for the life insurance and P-L insurance division for joint producers, which avoided imposing symmetry artificially and allowed for the exclusion of irrelevant variables. Cummins, Dionne, Gagne and Nouria (2009) innovated by treating risk management and financial intermediation as endogenous in their econometric model. Then, because these activities are not observable, they were considered intermediate outputs and the authors estimated their shadow prices. The econometric estimation of the cost function that enabled estimating these shadow prices implied an important contribution of the paper. Recently, Cummins and Rubio-Misas (2022) tested the suitability of using of the DEA metafrontier framework for a sample of 10 European countries. The results confirmed the presence of heterogeneity in production possibility sets among countries and, thus, that the use of the DEA meta-frontier framework was appropriate.

5. Summary and Conclusions

This article provides an in-depth study of the research conducted by J. David Cummins and Mary A. Weiss on the analysis of insurers' performance using frontier efficiency and productivity methods. Their first papers in this area date from the early 90s, being pioneers in applying these methodologies in the insurance industry. Since then until the present day, they have been publishing leading papers in this field regularly. Twenty-nine empirical papers as well a book chapter (Cummins and Weiss, 2000, 2013) have been surveyed. In this book chapter, not only do they provide the foundations in order to incorporate the frontier efficiency approach in insurance economic research, but also a guide in defining outputs and inputs and using methodology, as well as a review of empirical literature on efficiency and productivity measurement in insurance.

Two are the main methodologies to estimate frontiers: econometric approaches

including SFA; and non-parametric approaches, the most outstanding being DEA. Cummins and Weiss have used both methodologies. Nevertheless, while most papers by Cummins in this strand of literature used the DEA approach, Weiss used the econometric approach and DEA in the same proportion. Most of their papers have estimated more than one type of frontier, the cost frontier being the most estimated, followed by the revenue frontier, the production frontier and the profit frontier. In general, their empirical studies use a modified version of the valueadded approach to measure outputs and inputs and emphasize three main services in creating value for insurers: risk-pooling and risk-bearing, real financial services related to insured losses and intermediation services. The most used proxies of outputs are real incurred losses and/or real incurred benefits as well as real invested assets, while the three primary inputs are labor, material and business services and capital. The majority of their empirical papers focus on the U.S., but Cummins and/or Weiss have also conducted analyses for Spain (3), Italy (1) and Germany (1). They have also conducted inter-country studies (3 on European countries and 1 on Islamic countries). Out of 29 reviewed studies, 16 focus on the non-life segment, 6 on the life segment, 6 analyze both segments and 1 focuses on Takaful (Islamic) insurers. The Journal of Banking and Finance is the outlet where many of the reviewed articles have been published, including six papers.

I have classified the papers in 11 application areas, aiming to focus on the main fields of application, explaining the analyzed issues/hypotheses tested and the main findings in each paper. One area consists of papers where the general level of efficiency is mainly evaluated. The organizational form area includes papers that usually test the efficient structure and the expense preference hypotheses. In the mergers and acquisitions area, papers used to analyze the efficiency effects of M&As as well as the influence of efficiency in insurers' chance to be involved in M&As. Papers in the distribution systems area evaluate the effects of different distribution channels on efficiency and/or test the product quality versus the market imperfections hypotheses. The market structure area involves issues such as investigating the use of capital as well as testing the traditional structure-conduct-performance, the relative market power and the efficient structure hypotheses. The scale and scope economies topic involves papers where the effect of one of these aspects in industrial organization on efficiency is analyzed. In the context of scope economies, the conglomeration versus the strategic focus hypotheses are tested. In the regulatory change area, issues such as the effect on efficiency of the deregulation of EU insurance market is analyzed. Papers included in the risk management area involve testing whether risk management and financial intermediation enhance cost efficiency, analyzing the relationship between reinsurance utilization and firm performance or

testing if ERM facilitates economies of scale and scope. Four papers are included in the intercountry studies topic including one that tests the role of financial market development and institutional quality on the integration of EU life insurance markets. Several papers provide a dynamic analysis of performance by studying total factor productivity change and its components that are estimated using frontier methods. The methodology area includes articles that, in addition to contributing to other areas of research, compare different techniques over time or solve methodological issues.

Considering the literature on efficiency and productivity in the insurance industry using frontier methodologies, I have to highlight that, in general, in almost all of these application areas of research, the leading paper is one conducted by Cummins and/or Weiss in view of the attention that the paper receives in literature. In this sense, in addition to the referred book chapter, the five papers by Cummins and/or Weiss on the analysis of insurers' performance using frontier efficiency and productivity methods that have received more attention in literature (in terms of Google Scholar citations on March, 2022) are: 'Consolidation and efficiency in the US life insurance industry' by Cummins, Tennyson and Weiss (1999); 'Measuring Economic Efficiency of the US life insurance industry: econometric and mathematical programming techniques' by Cummins and Zi (1998); 'Organizational form and efficiency: An analysis of stock and mutual property-liability insurers' by Cummins, Weiss and Zi (1999); 'The Coexistence of Multiple Distribution Systems for Financial Services: The Case of Property-Liability Insurance' by Berger, Cummins and Weiss; and 'Deregulation, Consolidation and Efficiency: Evidence from the Spanish Insurance Industry' by Cummins and Rubio-Misas (2006).

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Table 1. Empirical studies on efficiency and productivity in the insurance industry using frontier methods by J. David Cummins and Mary A. Weiss

| | • | | | Type of | Sample | No. of | Type of |
|--|----------------------|-----------------|--------------------------------|------------------|-----------|-------------|---------------------|
| Author | Country | Method | Frontier Type | institution | period | units/year | publication |
| Weiss (1990) | U.S. | SFA | Cost | P-L | 1980-1984 | 100 | Article |
| Weiss (1991) | U.S. | SFA | Profit | P-L | 1980-1984 | 100 | Article |
| Cummins and Weiss (1993) | U.S. | SFA | Cost | P-L | 1980-1988 | 261 | Article |
| Berger, Cummins and Weiss (1997) | U.S. | DFA | Cost/Profit | P-L | 1981-1990 | 472 | Article |
| Cummins, Turchetti and Weiss (1997) | Italy | DEA | Production | Life and P-L | 1986-1993 | 94 | WP |
| Cummins and Zi (1998) | U.S. | DEA/DFA/FDH/SFA | Cost | Life | 1988-1992 | 455 | Article |
| Cummins (1999) | U.S. | DEA | Production/Cost/Revenue | Life | 1988-1995 | 750 | Book Chapter |
| Carr, Cummins and Regan (1999) | U.S. | DEA | Production/Cost/Revenue | Life | NA | NA | Book Chapter |
| Cummins, Tennyson and Weiss (1999) | U.S. | DEA | Production/Cost/Revenue | Life | 1988-1995 | 735 | Article |
| Cummins, Weiss and Zi (1999) | U.S. | DEA | Production/Cost | P-L | 1981-1990 | 417 | Article |
| Berger, Cummins, Weiss and Zi (2000) | U.S. | DFA | Cost/Revenue/Profit | Life and P-L | 1988-1992 | 111/293/280 | Article |
| Cummins and Nini (2002) | U.S. | DEA | Production/Cost/Revenue | P-L | 1993-1998 | 644 | Article |
| Cummins, Rubio-Misas and Zi (2004) | Spain | DEA | Production/Cost/Revenue | Life and nonlife | 1989-1997 | 346 | Article |
| Choi and Weiss (2005) | U.S. | SFA | Cost/Revenue | P-L | 1992-1998 | 4777 | Article |
| Cummins and Rubio-Misas (2006) | Spain | DEA | Production/Cost | Life and nonlife | 1989-1998 | 382 | Article |
| Weiss and Choi (2008) | U.S. | SFA | Cost/Revenue | P-L | 1992-1992 | 1188 | Article |
| Cummins and Xie (2008) | U.S. | DEA | Production/Cost/Revenue | P-L | 1994-2003 | 1550 | Article |
| Cummins and Xie (2009) | U.S. | DEA | Cost/Revenue | P-L | 1995-2003 | 800 | Article |
| Cummins, Dionne, Gagne and Nouria (2009) | U.S. | SFA | Cost | P-L | 1995-2003 | 369 | Article |
| Cummins, Weiss, Xie and Zi (2010) | U.S. | DEA | Cost/Revenue/Profit | Life and P/L | 1993-2006 | 325/719 | Article |
| | 12 European | | | | | | |
| Berry-Stölzle, Weiss and Wende (2011) | countries | DEA | Cost/Revenue | P-L | 2003-2007 | 691 | WP |
| Cummins, Feng and Weiss (2012 | U.S. | DEA | Cost/Revenue/Profit | P-L | 1993-2009 | 1338 | WP |
| Cummins and Xie (2013) | U.S. | DEA | Production/Cost/Revenue | P-L | 1993-2009 | 781 | Article |
| Cummins and Xie (2016) | U.S. | DEA | Production/Cost/Revenue/Profit | P-L | 1993-2011 | 768 | Book Chapter |
| Cummins and Rubio-Misas (2019) | Spain | DEA | Production/Cost/Revenue | Life and nonlife | 1998-2010 | NA | WP |
| | 10 European | | | | | | |
| Cummins and Rubio-Misas (2021) | countries | DEA | Cost/Revenue | Life | 1998-2014 | 505 | Article |
| Al-Amri, Cummins and Weiss (2021) | 19 Islamic countries | DEA | Production/Cost | Takaful | 2004-2009 | 32 | Article |
| Altuntas, Berry-Stölzle and Cummins (2021) | Germany | DEA | Production/Cost/Revenue | P-L | 1999-2009 | 84 | Article |
| | 10 European | | | | | | |
| Cummins and Rubio-Misas (2022) | countries | DEA | Cost/Revenue | Life | 1998-2014 | 505 | Article |

Note: SFA means stochastic frontier analysis; DFA means distribution free approach; DEA means data envelopment analysis; FDH means free disposal hull; P-L means property-liability.

| Table 2. Summary review of frontier efficiency and productivity studies in the insurance i | ndustry by Cummins and Weiss |
|--|------------------------------|
| | |

| Table 2. Summary review of frontier efficiency and productivity studies Journal | No. of papers | Frontier type | No. of papers |
|--|---------------|-----------------|---------------|
| Journal of Banking and Finance | 6 | Cost | 27 |
| Journal of Productivity Analysis | 4 | Revenue | 19 |
| Journal of Risk and Insurance | 2 | Production | 14 |
| Annals of Operations Research | 2 | Profit | 6 |
| Economic Analysis and Policy | 1 | TTOTIC | O |
| Journal of Business | 1 | | |
| Journal of International Financial Markets Institutions and Money | 1 | Studies by year | No. of papers |
| Journal of Financial Intermediation | 1 | 1990 | 1 |
| Journal of Financial Methiediation | 1 | 1991 | 1 |
| | 1 | 1993 | 1 |
| Journal of Money Credit and Banking | 1 | | 2 |
| Management Science | | 1997 | |
| Managerial Finance | 1 | 1998 | 1 |
| Articles | 22 | 1999 | 4 |
| Working paper | 4 | 2000 | 1 |
| Book chapter | 3 | 2002 | 1 |
| Total | 29 | 2004 | 1 |
| | | 2005 | 1 |
| Studies by methodology | No. of papers | 2006 | 1 |
| DEA | 20 | 2008 | 2 |
| SFA | 6 | 2009 | 1 |
| DFA | 2 | 2010 | 1 |
| DEA/DFA/FDH/SFA | 1 | 2011 | 1 |
| Studies by methodology (Cummins) | | 2012 | 1 |
| DEA | 19 | 2013 | 1 |
| SFA | 2 | 2016 | 1 |
| DFA | 2 | 2019 | 1 |
| DEA/DFA/FDH/SFA | 1 | 2021 | 3 |
| Studies by methodology (Weiss) | | 2022 | 1 |
| DEA | 7 | | |
| SFA | 5 | Cooauthor | No. of papers |
| DFA | 2 | Al-Amri | 1 |
| DEA/DFA/FDH/SFA | | Altuntas | 1 |
| Studies by insurance segment | No. of papers | Berger | 2 |
| Life | 6 | Berry-Stölzle | 2 |
| Non-life/P-L | 16 | Carr | 1 |
| Life and non-life | 6 | Choi | 2 |
| Takaful | 1 | Dionne | 1 |
| Studies by insurance output | No. of papers | Feng | 1 |
| Losses / Benefits | 27 | Gagne | 1 |
| Invested Assets | 17 | Nini | 1 |
| Reserves | 3 | Nouria | 1 |
| Other | 3 | Regan | 1 |
| Studies by country | No. of papers | Rubio-Misas | 5 |
| U.S. | No. of papers | | 5 1 |
| | 3 | Tennyson | 1 |
| Spain | | Turchetti | 1 |
| Germany | 1 | Wende | 1 5 |
| Italy | 1 | Xie | |
| Multicountry | 4 | Zi | 5 |

| Table 3. Topics analyzed, main hypotheses and selected finding | Table 3. | Topics analyzed | . main hypotheses | and selected | findings |
|--|----------|-----------------|-------------------|--------------|----------|
|--|----------|-----------------|-------------------|--------------|----------|

| Cummins and Weiss (1993) | General Leve The cost impact resulting from P-L insurer inefficiency General level of efficiency for three size-stratified samples | l of Efficiency Estimated inefficiency costs are 12 to 33 percent of premiums |
|---------------------------------------|--|--|
| Cummins and Weiss (1993) | The cost impact resulting from P-L insurer inefficiency General level of efficiency for three | • |
| | • | |
| | · | Large insurers operate at 90% relative to their cost efficiency Efficiency levels for medium and small insurers are about 80 and 88 % in relation to their respective frontier |
| | Organizati | ional Form |
| | Comparison of stock and mutual efficiency | Mutuals have higher technical efficiency than stocks |
| , , | Expense preference vs. efficiency sorting | Stock insurer efficiency is not greater than that of mutuals |
| Cummins, Weiss and Zi (1999) | Managerial discretion vs. Expense preference | Stocks and mutuals have different technologies |
| | | Mutuals less succesful at minimazing costs |
| Cummins, Rubio-Misas and Zi (2004) | Efficiency structure vs. Expense preference | Stocks and mutuals operate on separate cost and revenue frontiers |
| | | Overall results consistent with efficient structure hypothesis |
| Weiss (2021) | Tests differences between the mudharaba (profit-sharing) and the wakala (fee-based) model | Profit-sharing model perform better than the fee-based model. |
| | Mergers & A | Acquisitions |
| Cummins, Tennyson and Weiss (1999) | Effifiency of M&As targets | Acquired firms achieve greater efficiency gains that firms that have not been involved in M&As |
| | Returns to scale and acquisition | Acquirers prefer IRS and CRS firms |
| | Financial Strength and acquisition | Vulnerable firms are more likely to be acquired |
| | Group affiliation and acquisition | Unaffiliated firms are less likely to be acquired |
| Cummins and Rubio-Misas (2006) | Causes and effects of consolidation | Consolidation improved scale efficiency |
| | Financial Strength and acquisition | Many small inefficient, and financially underperforming firms were eliminated from the market |
| , , | Examines Efficiency and productivity | M&As in P-L insurance is value enhancing. |
| | changes for acquirers, targets and non M&A firms | Acquiring firms achieved more revenue efficiency gains than non-acquiring firms |
| | | Target firms experienced greater cost and allocative efficiency growth than non-target |
| | Firm factors associated with becoming an acquirer or target. | Financially vulnerable insurers were more likely to become acquisition targets. |
| | Determines relevance of efficiency scores | Efficient acquirers and targets have higher cumulative abnormal returns (CARs) but inefficient divesting firms have higher CARs |
| | Test hypotheses from corporate control production theory using market value data | Acquisitions and divestures were driven primarily by value-maximizing motivations. |
| | Role of insurer efficiency to be involved in M&As | Revenue efficiency positively influences parent of Spanish insurance group and subsidiaries of insurance group to become acquirer and target, respectively. |
| | Distribution | on Systems |
| | Product quality vs. Market imperfections | Independent agensts less cost efficient but equally profit efficient as direct writers. Support to product quality. |
| | Insurance distribution system effect on efficiency | Brokerage system is most efficient on average |
| | Insurance distribution system effect on efficiency | Direct writers have a revenue (cost) efficiency advantage over insurers using agents (exclusive agents). |
| ` ' | Effect of different distribution systems on efficiency | Firms using direct writing distribution systems appear to be more efficient than these using agents and other distribution channels |

Table 3. Topics analyzed, main hypotheses and selected findings (continued)

| Topic/author | Issue/hypothesis | Selected Findings |
|---|--|--|
| | . , , | Structure |
| Cummins and Nini (2002) | Investigating if capital utilization is a response to changing market conditions or a inefficiency | Most insurers over-utilized equity capital, leading to significant revenue penalties for inefficient firms |
| Choi and Weiss (2005) | Testing the Structure-Conduct- Performance (SCP), Relative Market Power (RMP) and Efficient Structure (ES) hypotheses | Support Efficient Structure hypothesis |
| Weiss and Choi (2008) | Impact of regulation on state automobile U.S. insurance industry. Testing the SCP, RMP and ES hypotheses for competitive vs regulated states | None hypothesis was supported for stringently regulated states. RMP is supported in competitive and non-stringently regulated states. |
| Berry-Stölzle, Weiss and Wende (2011) | Testing the SCP, RMP and ES hypotheses | Results strongily support the efficient structure hypothesis |
| | Scale and Sco | pe Economies |
| Cummins and Weiss (1993) | Scale economies | Mild scale diseconomies for large insurers and potentially large |
| Cummins and Zi (1998) | Scale economies | scale economies for smaller insurers Majority of firms are operating at either increasing or decreasing return to scale. |
| Cummins (1998) | Scale economies | Most large firms face DRS; About 20% of firms operate with CRS |
| Cummins, Tennyson and Weiss (1999) | Scale economies | IRS to \$billion assets, then DRS, CRS for some firms of all sizes |
| Berger, Cummins, Weiss and Zi (2000) | Conglomeration vs. Strategic focus | Conglomeration dominates for some types of firms (e.g. large, emphasize personal lines). Strategic focus dominates for other types (e.g. small, emphasize commercial lines). |
| Cummins and Rubio-Misas (2006) | Scale economies | Insurance operations for Spanish firms are subject to ranges of production characterized by IRS |
| Cummins, Weiss, Xie and Zi (2010) | Conglomeration vs. Strategic focus | P-L insurers realize cost scope economies but they are more than offset by revenue scope des-economies. L-H insurers realize both cost and revenue scope des-economies |
| Cummins and Xie (2013) | Scale economies | Majority of firms below median size are operating with IRS. Majority of firms above median size are operating with DRS. A significant number of firms in each size decile achieved CRS. More diversified firms achieved efficiency and productivity gains. |
| Al-Amri, Cummins and Weiss (2021) | Conglomeration vs. Strategic focus | Strategic focus is superior to diversification for takaful in terms of efficiency. |
| | Regulato | ry Change |
| Cummins and Rubio-Misas (2006) | The effect of deregulation from EU's Third Generation Directives on efficiency | Unit prices declined in Life and Non-life; Average firm size increased. Many small, inefficient and financially underperforming firms were eliminated from the market. |
| Cummins and Rubio-Misas (2022) | Integration and convergence in efficiency and technology gap | Convergence in cost and revenue efficiency. Convergence in metatechnology cost (revenue) efficiency. Financial crisis affected negatively convergence in cost efficiency and metatechnology cost efficiency, but not in terms of revenue efficiency. |
| | Risk Mar | nagement |
| Cummins, Dionne, Gagne and Nouria (2009) | Test whether risk management and financial intermediation enhance cost efficiency | Risk management and financial intermediation enhance cost |
| Cummins, Feng and Weiss (2012) | Relationship between firm performance and reinsurance utilization | Reinsurance utilization is positively related to cost, revenue and profit efficiency. However a performance penalty exists for reinsurance concentration. |
| Altuntas, Berry-Stölzle and Cummins (2021) | Tests if enterprise risk management (ERM) facilitates economies of scale and scope | ERM facilitates economies of scale and economies of scope with respect to revenue complementarities |

Table 3. Topics analyzed, main hypotheses and selected findings (continued)

| Topic/author | Issue/hypothesis | Selected Findings |
|--|---|--|
| • • | • | try Studies |
| Berry-Stölzle, Weiss and Wende (2011) | Efficiency in the P-L insurance industry of 12 European countries | Average cost (revenue) efficiency of groups of firms was 0.37 (0.49). |
| Cummins and Rubio-Misas (2020) | Comparison of technology gaps among EU countries | The UK and Germany show lower cost and revenue technology gap |
| Al-Amri, Cummins and Weiss (2021) | Efficiency of takaful firms in 19 countries | Average cost efficiency of takaful with wakala model (mudharaba model) was 0.5470 (0.5125). |
| Cummins and Rubio-Misas (2021) | Tests the role of financial market development and institutional quality on the integration of EU life insurance markets | National stock market development and institutional quality enhances cost performance and integration of EU life insurance markets |
| | | Better outcomes in national institutional quality decrease the meta-technology revenue efficiency ratio. |
| | Productivi | ty Analysis |
| Weiss (1990) Cummins, Turchetti and Weiss (1997) | Productivity change Productivity change and components | Productivity increased overall for the studied time period A cumulative productivity declined of 25% attributable to technological regress |
| Cummins, Tennyson and Weiss (1999) | Productivity change and components | Acquired firms achieve greater efficiency gains that firms no involved in M&As |
| Cummins and Rubio-Misas (2006) | Productivity change and components | Productivity improved during the sample period attributed to gains in pure technical efficiency. |
| Cummins and Xie (2008) | Productivity change and components | TFP growth is significantly lower for unaffiliated insurers than for groups |
| Cummins and Xie (2013) | Productivity change and components | Significant gains in TFP. Higher technology investment is positively related to efficiency and productivity improvements. |
| Cummins and Xie (2016) | Productivity change and components | Significant gains in productivity and efficiency |
| | Methodol | ogy Issues |
| Cummins and Zi (1998) | Comparing a wide range of econometric and mathematical programing approach | The choice of estimation method can have a significant effect on the conclusions of an efficiency study |
| Cummins, Weiss and Zi (1999) | New approach (DEA cross-frontier analysis) to estimate the relative efficiency of alternative organizational forms. | Stocks and mutuals are operating on separate production and cost frontiers |
| Berger, Cummins, Weiss and Zi (2000) | New methodology to measure scope economies | Traditional methods to measure scope misleading |
| Cummins, Dionne, Gagne and Nouria (2009) | Test whether risk management and financial intermediation enhance cost efficiency | Shadow prices for risk management and financial intermediation estimated. |
| Cummins and Rubio-Misas (2022) | Test the suitability of using the meta- frontier framework | Presence of heterogeneity in production possibility sets among countries |

| Weiss Incurred (1990) Incurred Incur | Author | Output volume | | (Table 1. Outpu Input type | its, output prices, inputs and Input volume | input prices. Input pice |
|--|-------------|------------------------------|----------------------------|-------------------------------|--|---|
| Weiss Incurred Premiums- Labor Labor Sees Labor Sees Labor Market rate for \$\begin{array}{c} \begin{array}{c} \text{ National Avg Wage Deflator for SIC 6331} \text{ National Avg Wage Deflator for Other non labor expenses} Premoval Primarcial Capital Net income/Financial C | Weiss | Incurred losses/Claims | | | • | |
| Meiss | | | | Materials | | · · · · · · · · · · · · · · · · · · · |
| Coummins | | | | Capital | Real value of capital | Market rate for β=1 |
| Cummins Real incurred and losses Capital Financial Capital Financial Capital Financial Capital Financial Capital Financial Capital | | losses/Claims | Incurred losses)/output | Labor | | National Avg Wage Deflator for SIC 6331 |
| Cummins and losses Real incurred capital Financial capital Net income/Financial Capital Weiss Extrapolated (1993) Extrapolated capital loss adjustment expenses Labor Deflator for insurance wages SIC 6331 Berger, Present value of cummins and weiss (1997) Present value of cummins and incurred woltmpt volume Labor woltmen price Total labor expense/Input price Weighted average wage index for SCI 6331 woltmen woltmpt volume Cummins and Weiss (1997) Total real invested assets (1997) Expected rate of return on assets Business services price All non labor expense/Input price Weighted average wage index for SCI 7399 woltmen woltm | | | Treasury bill | Materials | | Weighted Expense Deflator for other non labor expenses |
| Acquisition Losse services Lobor Deflator for insurance wages SIC 6331 | | | | Capital | | • |
| Weiss (1993) Extrapolated loss adjustment expenses expenses expenses Labor Deflator for insurance wages SIC 6331 Real policyholder reserves Real policyholder reserves Business services Deflator for Business Services SIC 7300 Berger, Cummins and Weiss (1997) Present value of call losses woll and toursed invested assets (1997) Expected rate of return on assets Business and brick price wollume/Joutput volume All non labor expense/Input price Weighted average wage index for SCI 7399 Cummins, Turchetti and Weiss (1997) Value of real losses incurred assets Equity capital Loss reserves and unearned premium reserves Weighted average salary and rental deflator price Turchetti and Weiss (1997) Incurred benefits plus changes in reserves Administrative labor expenses/Input price Business services price deflator Business services price deflator Total invested assets (1997) Total invested assets (1997) Fixed capital price price price price deflator Weighted average computer and real estate deflator Cummins and Weiss (1997) Real incurred assets (1997) Administrative labor expense/Input price expenses/Input price expenses/In | | | | | | Net income/Financial Capital |
| Berger, Cummins and Weiss (1997) Total real invested assets 1 Incurred Weiss (1997) Total invested assets 1 Incurred Administrative and Weiss (1998) Total invested assets 1 Incurred Total invested assets 1 Incurred Administrative and Weiss (1998) Total invested assets 1 Incurred Administrative assets 1 Incurred Administrative assets 1 Incurred Benefits plus changes in reserves 2 Incurred Benefits plus changes in reserves 2 Incurred Benefits Plus Capital Surplus 2 Incurred Benefits Plus Capital Surplus 3 Incurred Benefits Plus Capital Surplus Price 4 Administrative Administrative Administrative Administrative Administrative assets 4 Incurred Benefits Plus Capital Surplus Price 5 Incurred Benefits Plus Capital Surplus Price 5 Incurred Benefits Plus Capital Surplus Price 6 Incurred Benefits Plus Capital Surplus Price 6 Incurred Benefits Plus Capital Surplus Price 7 Incurred Benefits Plus Capital Surplus Price 8 Incurred Benefits Plus Capital Surplus Price 9 Incurred Benefits Plus Capital Price Plus Price Plu | Weiss | Extrapolated loss adjustment | | • | | Deflator for insurance wages SIC 6331 |
| Cummins and and and and and weiss (1997) real losses incurred invested assets output volume/Joutput volume Business services and unearned premium reserves All non labor expense/Input price Weighted average wage index for SCI 7399 Cummins, Turchetti and Weiss (1997) Value of real losses incurred assets Acquisition Labor Price Acquisition Acquisition expenses/Input price Weighted average salary and rental deflator Weiss (1997) Incurred benefits plus changes in reserves Administrative labor expenses/Input price Business services price deflator Cummins and Zi (1998) Real incurred benefits Real incurred assets Labor Total labor expenses/Input price Weighted average computer and real estate deflator Cummins and Zi (1998) Real Addition to reserves Equity capital Fixed capital price Surplus/GDP deflator Average weekly wages SIC 6311 Real Addition to reserves Financial capital Financial capital Real surplus Capital Surplus Capital | | policyholder | | Business service | es | Deflator for Business Services SIC 7300 |
| Cummins, Value of real losses incurred and Weiss (1997) benefits plus changes in reserves Total invested assets Total invested assets Real incurred losses is Real Addition to reserves Real Addition to reserves Loss reserves and unearned premium reserves Equity capital Surplus Acquisition Acquisition expenses/Input price Administrative labor administrative labor expenses/Input price Equity capital Fixed capital asset/Input price Equity capital Surplus/GDP deflator Weighted average salary and rental deflator Business services price deflator Weighted average computer and real estate deflator GDP deflator Average weekly wages SIC 6311 Financial Real surplus 3-year moving average net income to equity capital Materials All non labor expense/Input Weigted average composite index fomed by 11 | Cummins and | real losses | output volume)/output | Labor | - | Weighted average wage index for SCI 6331 |
| Cummins, Turchetti and Weiss (1997) Total invested assets Real incurred benefits benefits benefits Real incurred benefits Real | (1997) | | of return on | | | Weighted average wage index for SCI 7399 |
| Cummins, Turchetti and Weiss (1997) Incurred benefits plus changes in reserves Total invested assets Total invested assets Real incurred benefits Plus changes in reserves Total invested assets Real incurred benefits Plus changes in reserves Total invested assets Real incurred benefits Plus changes in reserves Total invested assets Real incurred benefits Plus capital Surplus/GDP deflator Cummins and Zi (1998) Real Addition to reserves Real Addition to reserves Acquisition expenses/Input price Business services price deflator Weighted average computer and real estate deflator GDP deflator Average weekly wages SIC 6311 Average weekly wages SIC 6311 Price Surplus Real surplus S | | | | Debt capital | | |
| Turchetti and Weiss (1997) Incurred benefits plus changes in reserves Total invested assets Total invested assets Real incurred benefits Real Addition to reserves Incurred benefits plus changes in reserves Fixed capital Fixed capital asset/Input price Fixed capital Fixed capital asset/Input price Fixed capital Surplus/GDP deflator Total labor expense/Input price GDP deflator Average weekly wages SIC 6311 Financial Real surplus 3-year moving average net income to equity capital Materials All non labor expense/Input Weigted average composite index fomed by 11 | | | | Equity capital | Surplus | |
| Cummins Real incurred Labor Total labor Equity capital Surplus/GDP deflator Average weekly wages SIC 6311 | Turchetti | | | • | | Weigted average salary and rental deflator |
| assets price deflator Equity capital Surplus/GDP deflator GDP deflator Cummins and Zi benefits Total labor expense/Input benefits Price (1998) Real Addition to reserves capital Materials All non labor expense/Input Weigted average composite index fomed by 11 | | benefits plus changes in | | | administrative labor | Business services price deflator |
| Cummins and Zi benefits | | | | Fixed capital | | |
| and Zi (1998) Real Addition to reserves | | | | Equity capital | Surplus/GDP deflator | GDP deflator |
| reserves capital capital capital state of the capital capital capital state of the capital capital state of the capital capital state of the capital capital capital state of the capital state of | | | | Labor | - | Average weekly wages SIC 6311 |
| | (1998) | | | | Real surplus | , , , |
| | | | | Materials | ' ' | Weigted average composite index fomed by 11 component indices |

Appendix Table 1. Outputs, output prices, inputs and input prices (continued)

| Author | Output volume | Output price | Input type | Input volume | Input pice |
|---|--|--|--------------------------------|--|---|
| Cummins (1999) | Incurred benefits plus addition to reserves | (Premiums + investment income-Output volume)/output volume | Administrative labor | Total administrative labor expenses/Input price | Weighted average wage index for SCI 6331 |
| | | | Agent labor | Total agent labor expenses/Input price | Weighted average wage index for SCI 6411 |
| | | | Business services | Total business service expenses/Input price | Weighted average wage index for SCI 7300 |
| | | | Financial capital | Equity capital | 3-tier approach based on financial ratings assigned by the A.M. Best Company |
| Cummins, Tennyson and Weiss (1999) | Incurred benefits+ addition to reserves | (Premiums + investment income)-Output volume/output volume | Home office labor | Total home office labor expenses/Input price | Average weekly wage index for SCI 6331 |
| | | | Agent labor | Total agent labor expenses/Input price | Weighted average wage index for SCI 6411 |
| | | | Business services | Intermediate Expenses/Input price | Average weekly wage index for SCI 7300 |
| | | | Financial capital | Surplus | 3-tier approach based on financial ratings assined by the A.M. Best Company |
| Cummins, Weiss and Zi (1999) | Present value of real losses incurred | | Labor | Labor expenses/Input price | Average weekly wage index for SCI 6331 |
| , , | Real total invested assets | | Business services | Non labor expenses/Input price | Average weekly wage index for SCI 7300 |
| | | | Debt capital | Real loss reserves and unearned premium reserves | Investment income attribute to PH/Input volume |
| Berger, Cummins, Weiss and | Present value of real losses incurred | | Equity capital Labor | Surplus | Expected net income/Average value of surplus Real average weekly wage index for SCI 6331 |
| | Real Incurred benefits | | Business services | | Real average weekly wage index for SCI 7300 |
| | Real Invested assets | | Debt capital | Real Reserves | Fixed netput |
| | | | Equity capital | Real Surplus | Fixed netput |
| Cummins and Nini (2002) | Present value of real losses incurred | (Premiums- Output volume)/Output volume | Administrative Labor | Total Expenditure on administrative labor/price of labor | Real average weekly wage index for SCI 6331 |
| | Average real invested assets | Expected rate of return on assets | Agent labor | Total Expenditure on agent labor/price of labor | Weighted average wage index for SCI 6411 |
| | | | Material and business services | Total material and business services expenses/Input price | |
| | | | Financial capital | Real Equity capital | 90 day Threasury bill rate at the end of the preceding year plus the long-term market risk premium on large firm stocks |

| Author | Output volume | Output price | Input type | Input volume | Input pice |
|--|--|---|----------------------------|--|--|
| Cummins, Rubio- Misas and Zi (2004) | Losses incurred | (Non-life premiums plus investment income - Output volume)/Output voulume | Labor | Labor expenses/Input price | Average monthly wage for employees in the insurance sector |
| | Benefits incurred | (Life premiums plus investment income- Output volume)/Output voulume | Business services | Business service expenses/Input price | Business services price deflator |
| | | | Financial debt capital | Debt capital | One-year Spanish Threasury bill rate |
| | | | Equity capital | Equity capital | Average rate of total return on the Madrid Stock Exchange Index |
| Choi and Weiss (2005) | Present value of real losses incurred | (Premiums- Output volume)/Output volume | Agents' services | Agents' service expense | Weighted average wage index for SCI 6411 |
| | | | Nonagent labor services | Nonagent labor service expense | Real average weekly wage index for SCI 6331 |
| | | | Materials | Material expense | Real average weekly wage index for SCI 7300 |
| | | | Equity capital | Equity capital | Expected ROE for regressions analysis |
| Cummins | Losses incurred | | Labor | Labor expenses/Input price | Average monthly wage for employees in the insurance sect |
| Rubio- Misas (2006) | Benefits incurred | | Business services | Business service expenses/Input price | Business services price deflator |
| | Real value of reinsurance reserves | | Financial debt capital | Borrowed funds and deposits from reinsurers | One-year Spanish Threasury bill rate |
| | Real value of rves. for primary insurance contracts Real value of invested assets | | Equity capital | Financial Equity capital | Average rate of total return on the Madrid Stock Exchange Index |
| Weiss and Choi (2008) | Present value of real losses incurred | (Premiums- Output volume)/Output volume | Agents' services | Agents' service expense | Weighted average wage index for SCI 6411 |
| | | | Nonagent labor services | Nonagent labor service expense | Real average weekly wage index for SCI 6331 |
| | | | Materials | Material expense | Real average weekly wage index for SCI 7300 |
| _ | D 1 | /D : | Equity capital | Equity capital | Expected ROE for regressions analysis |
| Cummins and Xie (2008) | Real present value losses incurred (some smothing) | (Premiums- Output volume)/Output volume | Administrative Labor | Total Expenditure on administrative labor/price of labor | Average weekly wage index for SCI 6331 |
| | | volunic | | | |

Total material and

Real Equity capital

business services expenses/Input price

Total Expenditure on agent labor/price of labor

plus size premium

Weighted avg. of prices indices for business services for expenses components from Best's Aggregates &Averages

 $300\ day\ Threasury\ bill\ rate\ at\ the\ end\ of\ the\ preceding\ year$

plus the long-term market risk premium on large firm stocks

Weigted average Agent labor exp. Return on equities & realized ROR for

Material and

business services

Financial

capital

other assets

Real Invested assets

| Author | Output volume | Appendix Table Output price | 1. Outputs, outp | out prices, inputs and Input volume | input prices (continued) Input pice |
|--|---|---|--------------------------------------|---|---|
| Cummins | Real present value | (Premiums- | Administrative | Total Expenditure on | Average weekly wage index for SCI 6331 |
| and Xie (2009) | losses incurred (some smothing) | Output volume)/Output volume | Labor | administrative labor/price of labor | |
| | Real Invested assets | Weigted average exp. Return on equities & realized ROR for other assets | Agent labor | Total Expenditure on agent labor/price of labor | Average weekly wage index for SCI 6411 |
| | | | Material and business services | Total material and business services expenses/Input price | Weighted avg. of prices indices for business services for expenses components from Best's Aggregates &Averages |
| | | | Financial capital | Real Equity capital | 30- day Threasury bill rate at the end of the preceding year plus the long-term market risk premium on large firm stocks plus size premium |
| Cummins, Dionne, Gagne | Present value of incurred losses | (Premiums earned - output volume)/output volume | Administrative labor | | Average weekly wage index for SCI 6331 |
| and Nouria (2009) | Intermediation (intermediate output) | volume | Agent labor | | Average weekly wage index for SCI 6411 |
| | Risk management (intermediate output) | | Risk labor | | Average weekly wage index for SCI 52392 |
| | , , | | Material and business services | | Average weekly wage index for SCI 7300 |
| | | | Debt capital Equity capital | | Required return by policyholder, given insurer credit quality and liability duration Required return for listed insurers based on Fama-French 3 |
| Cummins, | Incurred benefits | Premiums plus | Administrative | Total Expenditure on | factor model Average weekly wage index for SCI 524113 for L-H insurers and |
| Weiss, Xie and Zi (2010) | plus addition to reserves | investment income-output volume/output volume | labor | administrative labor/price of labor | 524126 for P-L insurers |
| | Present value of real losses incurred | Premiums - output volume/output volume | Agent labor | Total Expenditure on agent labor/price of labor | Average weekly wage index for SCI 524210 |
| | Average invested assets | Expected rate of return on assets | Material and business services | Total material and business services expenses/Input price | Weighted avg. of prices indices for business services for non-wage expenses |
| | | | Financial capital | Equity capital | 30- day Threasury bill rate at the end of the preceding year plus the long-term market risk premium on large firm stocks plus size premium |
| Berry- Stölzle, Weiss and | Real total losses incurred net of reinsurance | Real premiums earned- output volume/output | Labor | Management expenses/Input price | Index of average wages for commissions and salaries in insurance companies |
| Wende (2011) | Total invested ssets | volume Realized investment income/average invested assets | Business services | Acquisition expenses/Input price | Index of average costs of work for services except public services |
| | | | Materials | Other expnses/Input price | OECD Production and Sales index |
| | | | Equity capital | Real value of surplus | Insurer's expected return on equity |
| | | | Debt capital | Technical provisions net of reinsurance | Short term risk free rate |
| Cummins, Feng and Weiss (2012 | Present value of real losses incurred | Premiums - output volume/output volume | Administrative labor | Total Expenditure on administrative labor/price of labor | Average weekly wage for SCI 524126 |
| (2012 | Average real invested assets | Expected rate of return on assets | Agent labor | Total Expenditure on agent labor/price of labor | Average weekly wage for SCI 524210 |
| | | | Material and business services | Total material and business services expenses/Input price | Weighted average of the national production price indices for materials and service items |
| | | | Financial capital | Real value of surplus | 30- day Threasury bill rate at the end of the preceding year plus the long-term market risk premium on large firm stocks plus size premium |

| Cummins and Xie (2013) Cummins and Xie (2013) Average invested assets Present value of assets Present value of and Xie (2016) Cummins and Rubic- Cummins and | |
|--|---------------|
| and Xie (2013) Average invested assets Present value of real losses incurred (2016) Average real invested assets Average r | |
| Average invested assets average of expected return on stocks plus expected return on interest-bearing assets Cummins and Xie (2016) Average real invested assets return on agent labor/price of expected return on interest-bearing assets Average real invested assets return on assets and full incurred incurred and public Misas (2019) Cummins and Xie (2016) Cummins and Xie (2016) Average real Expected rate of return on assets and full incurred incurred incurred incurred and public Misas (2019) Cummins Avalue of real losses (2019) Cummins Avalue of real losses (2019) Average real incurred incurred incurred incurred and public services expenses/Input price and public services expens | |
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| and Xie (2016) Provided Prov | |
| Average real invested assets Agent labor Total Expenditure on agent labor/price of labor National average weekly wage rate for SIC 6411 vinces agent labor preturn on assets Material and business business services expenses/Input price Financial capital Real average value of surpluss Average rate of total return on the Madrid Stock lindex Fama-French three factor cost of capital estimate insurers, asigned to non-traded based on Best's rate incurred income-output volume volume National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly wage rate for SIC 6411 vinces agent labor National average weekly vince all agent labor National average vince services expenses components from Best's Aggregates &A expenses components | hich became |
| Cummins and Rubio-Misas (2019) Cummins Value of real losses incurred incorre-output volume Cummins and Rubio-Misas (2019) Cummins Value of real incurred benefits plus addition to volume Cummins and Rubio- Cummins an | hich became |
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| and Rubio-Misas (2019) Misas (2019) Debt capital Debt capital One-year Spanish Threasury bill rate Business Total business service expenses/Input price Services Operating Operating expenses output output volume expenses (Input price) Eurostat Index | |
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| Cummins Value of real Premiums - Operating Operating Eurostat Index based on wages and salaries and incurred benefits output expenses expenses/Input price plus addition to volume/output | |
| and incurred benefits output expenses expenses/Input price Rubio- plus addition to volume/output | sh insurance |
| | |
| Misas Real value of Net investment Debt capital Debt capital OECD 10-year-Threasury-Bill rates of the specific of invested assets income to invested assets | country. |
| Equity capital Surplus 20-year rolling average of the yearly rates of return country specific MSCI stock market indices Al-Amri, Premiums Labor Operating expenses/Number of employees | rn of the |
| Cummins Total investment Equity capital Expected rate of return on the stock market of ea | ch country by |
| and Weiss year. | |
| (2021) Technical Each country's annual rate of interest on lending provisions | |
| Altuntas, Present value of Real premiums Labor and Operating German census bureau's index for insurance busing Berry- losses incurred net earned- output business expenses/Input price (BI index) Stölzle of reinsurance volume/output services | ness services |
| and Total invested Realized Equity capital Book value of surplus Insurer's expected return on equity Cummins assets investment income return for | |
| the year Debt capital Technical provisions Two-to-three-year German Treasury Bill rates net of reinsurance | |
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| invested assets Equity capital Policyholders' surplus 20-year rolling average of the yearly rates of reture country specific MSCI stock market indices | rn of the |